Sprok Language Services
Empowering your global potential

SPROK

Why Choose Sprok's Language Services?

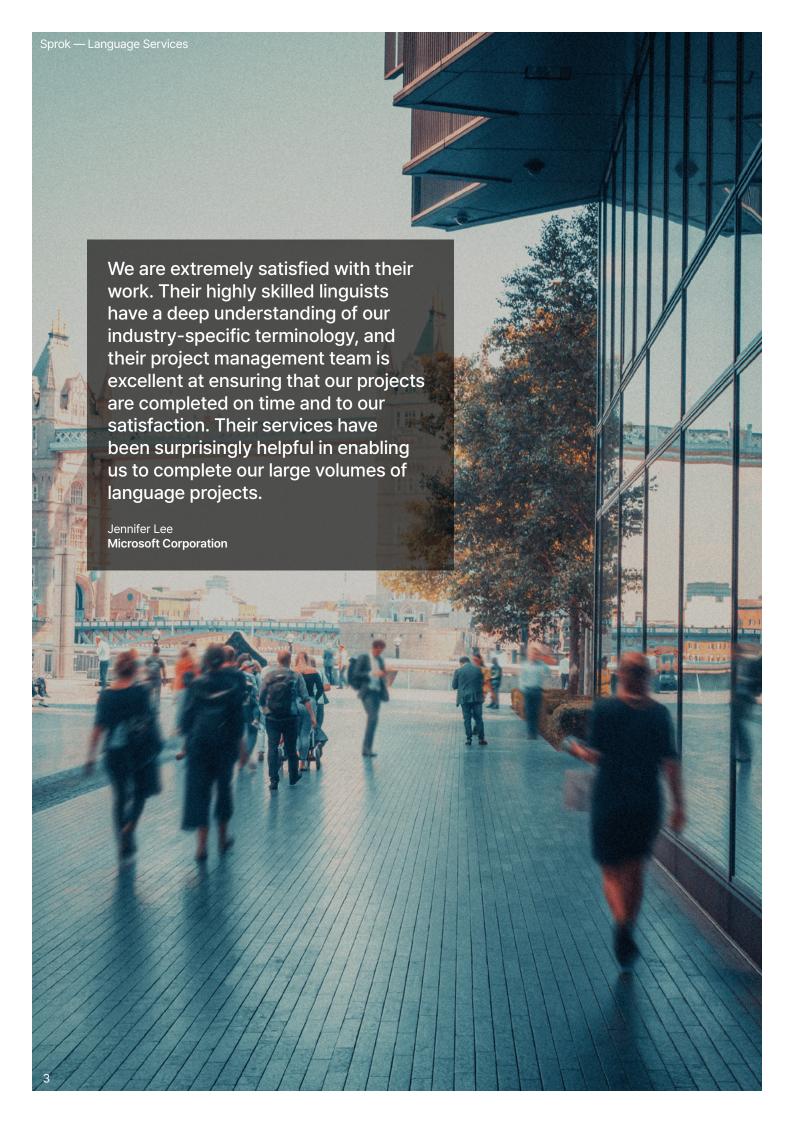### Unmatched translation quality with technology

We leverage cloud-based technology and cutting-edge CAT tools to ensure the highest quality translations for our customers. Our robust cloud based TMS (Translation Management System) enables us to streamline our workflow and optimize project efficiency, resulting in faster turnaround times and cost savings for our customers. Our TMS streamlines our workflow and optimizes project efficiency, while also incorporating top-notch security and encryption protocols to ensure the protection of your sensitive information at all times. With our powerful TMS and skilled linguists, we are able to deliver accurate, consistent, and high-quality translations that meet the unique needs of your business.

Leading human resource pool in the industry

We are committed to providing our customers with the most skilled and experienced linguists and project managers. Our recruitment process is designed to identify language professionals who possess specialized knowledge and experience in various industries, ensuring that we can deliver high-quality translations that meet the unique needs of your business. Our team members are native speakers and certified linguists who are experts in their respective fields, with a deep understanding of industry-specific terminology and language nuances. By leveraging our team's diverse expertise, we are able to provide accurate and culturally appropriate translations that professionally communicate your message to your target audience.

Proven success with global and domestic corporate projects

We have a proven track record of delivering high-quality language solutions for both global and domestic corporate customers. Our team of experienced linguists and project managers work closely with customers to ensure that their projects are completed on time and within budget. Our major services, including Linguistic Data Transformation, Technical Content Building, and Intellectual Property Solutions, have enabled us to successfully complete numerous large-scale projects for our customers. Our unwavering commitment to delivering top-quality language solutions and exceptional customer service has enabled us to establish ourselves as a leading provider of language services across various industries.

We are extremely satisfied with their work. Their highly skilled linguists have a deep understanding of our industry-specific terminology, and their project management team is excellent at ensuring that our projects are completed on time and to our satisfaction. Their services have been surprisingly helpful in enabling us to complete our large volumes of language projects.

Jennifer Lee
Microsoft Corporation

Incomparable Security Standards

We apply incomparable security standards to ensure the utmost protection of your sensitive data. Our powerful data security standards provide unparalleled peace of mind, allowing you to confidently entrust us with your confidential information.

- We adhere to ISO 27001 information security management standards to protect your sensitive data. This includes the use of strict procedures and controls to manage, process, and store your information.

- We use a VPN with Advanced Encryption Standard (AES) 256-bit encryption to ensure the security and privacy of data in transit. This secure network ensures that your data is encrypted at all times during transmission, making it nearly impossible for unauthorized parties to intercept or access.

- Your data is protected using AES-256 encryption, which provides a high level of security for data storage. This encryption standard ensures that your data is secure and protected from unauthorized access at all times.

- We use two-factor authentication to provide an additional layer of security for accessing your data. This authentication method requires both a password and a secondary form of identification, such as a security token, to ensure that only authorized personnel can access your data.

- We conduct regular security audits and vulnerability assessments to identify and address potential vulnerabilities. These assessments enable us to proactively detect and remediate any issues, ensuring the continued protection of your data.

- We comply with the guidelines outlined in ISO/IEC 27018 for protecting personally identifiable information (PII) in cloud computing environments. This ensures that your data is protected in the cloud.

Systemized in Rigorous Quality

Quality is at the heart of everything we do. We provide our customers with the highest level of linguistic accuracy and consistency, which is why we rigorously systemize quality in every aspect of our workflow. To this end, we adhere to the ISO 17100:2015 standard, which specifies requirements for translation services to ensure that translations are of a consistently high quality. Our adherence to this standard means that our customers can trust in the quality of our translations and our dedication to providing top-notch language services.

ISO 17100:2015 is an international standard that defines the requirements for translation services. The standard specifies requirements for the entire translation process, including project management, translation, proofreading, and final review. It also defines the qualifications and competencies required for personnel involved in the translation process. By adhering to this standard, Sprok is able to ensure that our translations are of a consistently high quality, which helps to build trust with our customers and establish us as a leader in the language services industry.

- Sprok's quality process begins at the onset of each project, with our team conducting thorough quality planning and preparation. This includes developing a comprehensive project plan, selecting qualified linguists with the appropriate subject matter expertise, and establishing terminology and style guides for the project. Our team also ensures that all quality-related requirements are clearly defined and agreed upon by all stakeholders before the project begins. This rigorous planning and preparation help us to ensure that the translation or localization project is of the highest quality, delivering accurate, consistent, and expertise-guaranteed results to our customers.

- Our Translation-Revision-Proofreading (TRP) Process or Comprehensive Translation (CT) Process is followed by our Linguistic Quality Assurance (LQA) phase. During LQA, we perform a thorough quality review to ensure that the translated content meets all of our customers' requirements and that any other specifications or criteria are properly addressed. This process involves a thorough review by experienced linguists, who verify that the translated content is accurate, consistent, and style guide compliant. LQA is a critical component of our Quality Management System (QMS), ensuring that our translations meet the highest standards and are of the utmost quality for our customers.

- Before delivering any project to our customers, all Language Services projects undergo a mandatory sign-off process, which is the final review before delivery. For translations, this involves reviewing the translated content with typesetting applied to ensure that the content is accurately formatted. For website or software localization projects, sign-off involves verifying that the translated content has been properly integrated and tested, and that the final product accurately reflects the original content. This sign-off process ensures that our customers receive the highest quality translations and localization services that are fully compliant with their needs and requirements.

- Our commitment to quality doesn't end with delivery. Changes and updates may be necessary even after the project is complete, which is why we have a dedicated Quality Control (QC) phase in place to support our customers' ongoing quality management needs. Our project managers lead the QC process to ensure that any modifications or revisions meet the same rigorous standards as the original project. Unless QC is due to any quality issues, additional fees may apply for QC requests.

Comprehensive Language Support to Meet Your Demands

We offer language services encompassing more than 100 languages, spanning a diverse array of industries and subject areas. For predominant languages, we provide locale-specific options to guarantee that translations are customized to suit the unique requirements of your target audience. Our extensive linguistic support enables seamless communication with your global customers and partners, transcending any language barriers.

Top Frequently Requested Languages

Sprok offers comprehensive language services in over 100 languages. Here is a list of top languages that are frequently requested by our customers.

- Arabic
- Bulgarian
- Chinese, Simplified (China)
- Chinese, Traditional (Hong Kong)
- Chinese, Traditional (Taiwan)
- Croatian
- Czech
- Danish
- Dutch
- English (Australia)
- English (Canada)
- English (United Kingdom)
- English (United States)
- Finnish
- French (Canada)
- French (France)
- German
- Greek
- Hebrew
- Hungarian
- Indonesian
- Italian
- Japanese
- Kazakh
- Korean
- Malay
- Norwegian (Bokmål)
- Norwegian (Nynorsk)
- Persian
- Polish
- Portuguese (Brazil)
- Portuguese (Portugal)
- Romanian
- Russian
- Serbian
- Slovak
- Slovene
- Spanish (Argentina)
- Spanish (Chile)
- Spanish (Mexico)
- Spanish (Spain)
- Spanish (United States)
- Swedish
- Thai
- Turkish
- Ukrainian
- Uzbek
- Vietnamese

We make the world linked up.

With a focus on quality and innovation, Sprok provides language services that optimize our customers' localization strategies. Our team of experts leverages cutting-edge technology and industry best practices to help businesses achieve success in the global marketplace.

Our Mission

Make the planet's information accessible to all, empowering every individual and organization to harness it for building a more advanced society.
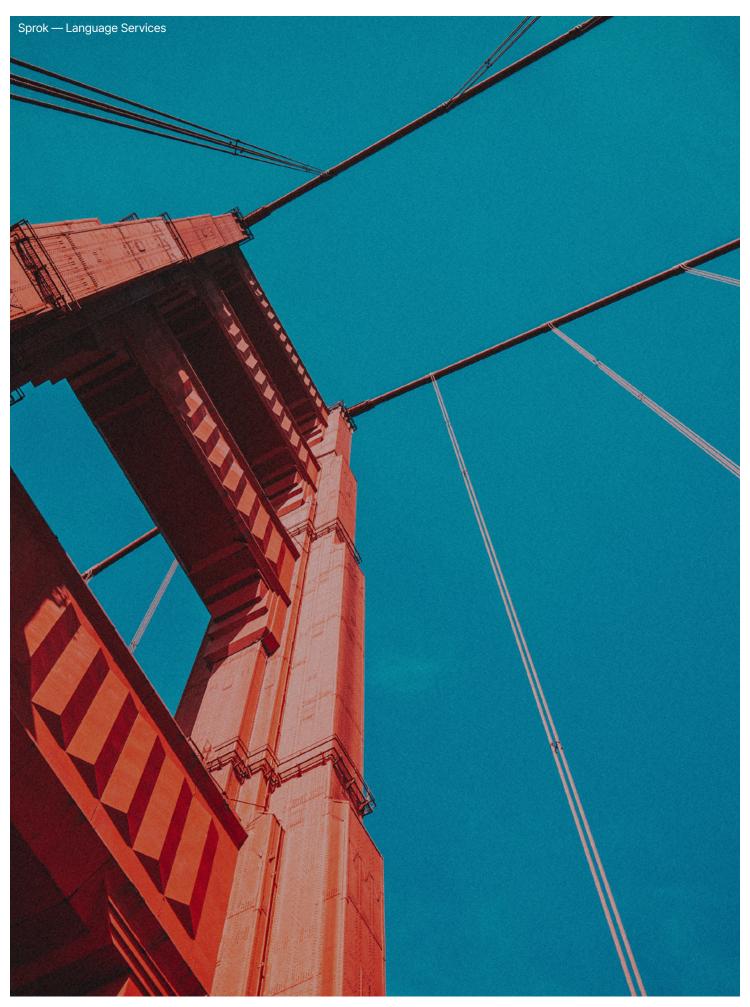
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Sprok delivers exceptional language and content services, grounded in cutting-edge insights.

As stated in "Our Mission," our goal in providing services is to foster development for individuals and organizations worldwide through the diversity of languages, ultimately contributing to a more advanced human society. Our prowess stems from our experience collaborating with top-tier companies worldwide and our unparalleled team of professionals.

Sprok is committed to providing our customers with unrivaled services, adhering to the most stringent industry standards for LSPs. To learn more, please visit **www.sprok.co.kr**.

Discover more and reach out to us by visiting our website at:

www.sprok.co.kr